THE NATIONAL CONFERENCE FOR HIV, HCV, STI AND LGBTQ HEALTH

VIRTUAL
SEPTEMBER 8-11, 2020

WWW.SYNC2020.ORG  @SYNC2020 / #2020SYNC
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## Schedule At A Glance

### Tuesday, September 8, 2020

| Plenary: SYNCing Implementation to Advance Health Equity: HIV, HCV, STI, and LGBTQ Health | 12:00 PM - 1:30 PM ET |

### Wednesday, September 9, 2020

| Plenary: SYNCing to End the HIV Epidemic During the COVID-19 Pandemic | 10:00 AM – 11:30 AM ET |
| Visit Exhibit Hall | 11:30 AM – 12:00 PM |
| Track Sessions | 12:00 PM – 1:30 PM |
| Lunch Break / Networking | 1:30 PM – 2:00 PM |
| Institutes | 2:00 PM – 4:00 PM |
| Visit Exhibit Hall | 4:00 PM – 4:30 PM |
| Track Sessions | 4:30 PM – 6:00 PM |
| Visit Poster Hall | 6:00 PM – 6:30 PM |

### Thursday, September 10, 2020

| Plenary: Aging, HIV Prevention and Care: Syncing Clinical, Structural and Practical Implications, Presented by Gilead Sciences, Inc. | 10:00 AM – 11:30 AM ET |
| Visit Exhibit Hall | 11:30 AM – 12:00 PM |
| Track Sessions | 12:00 PM – 1:30 PM |
| Lunch Break / Networking | 1:30 PM – 2:00 PM |
| Institutes | 2:00 PM – 4:00 PM |
| Visit Exhibit Hall | 4:00 PM – 4:30 PM |
| Special SYNC Session: Intersectional Stigma and Access to Comprehensive Care | 4:30 PM – 6:00 PM |

### Friday, September 11, 2020

| Plenary: SYNCing Syndemics and Health Equity: From HIV, STDs and HCV to Opioids and COVID-19 | 10:00 AM – 11:30 AM ET |
| Visit Exhibit Hall | 11:30 AM – 12:00 PM |
| Track Sessions and Special SYNC Sessions | 12:00 PM – 1:30 PM |
# Agenda

**Tuesday, September 8, 2020**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00 PM - 1:30 PM</td>
<td>Plenary: <strong>SYNCing Implementation to Advance Health Equity: HIV, HCV, STI, and LGBTQ Health</strong></td>
</tr>
</tbody>
</table>

**Wednesday, September 9, 2020**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 AM – 11:30 AM</td>
<td>Plenary: <strong>SYNCing to End the HIV Epidemic During the COVID-19 Pandemic</strong></td>
</tr>
<tr>
<td>11:30 AM – 12:00 PM</td>
<td>Visit Exhibit Hall</td>
</tr>
</tbody>
</table>

**TRACK SESSIONS I – 12:00 PM – 1:30 PM ET / Auditorium Two**

<table>
<thead>
<tr>
<th>TRACK TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Health</td>
<td>Meaningful Integration of Behavioral Health Services</td>
</tr>
<tr>
<td>Fiscal Health</td>
<td>Planning to End the Epidemic</td>
</tr>
<tr>
<td>Generational Health</td>
<td>The Resilience Models of Long-Term Survivors: Aging &amp; HIV</td>
</tr>
<tr>
<td>Harm Reduction</td>
<td>Harm Reduction: Balancing Flexibility and Advocacy</td>
</tr>
<tr>
<td>Hepatitis C Health</td>
<td>Realizing the Cure: HCV Testing and Treatment Models for Key Populations</td>
</tr>
<tr>
<td>HRSA / HAB</td>
<td>HRSA Special Project of National Significance (SPNS) Initiative</td>
</tr>
<tr>
<td>Innovative Practice</td>
<td>Equal and Equitable Care for Every Patient Through the Linkage to and Retention in Care Lens</td>
</tr>
<tr>
<td>LGBTQ+ Health</td>
<td>A Bumpy Ride: Navigating Healthcare in the LGBTQ+ Community</td>
</tr>
<tr>
<td>MSM of Color Health</td>
<td>Best Practices in Learning and Curriculum Development to Support Holistic Health Among MSM of Color</td>
</tr>
<tr>
<td>PrEP</td>
<td>Technology Based Strategies for Improving PrEP Adherence and Promoting Increased Retention in Care (non-CME)</td>
</tr>
<tr>
<td>Social Determinants of Health</td>
<td>Live, Work, Play, and Stay: Exploring Social Determinants of Health and the Impact on Health Equity</td>
</tr>
<tr>
<td>Substance Use / Opioids</td>
<td>Developing Whole Person Health Systems to Support People Who Inject Drugs</td>
</tr>
<tr>
<td>Women's Health</td>
<td>The intersection of Health Literacy, and Women's Health: Leveraging our Experience and Research to Improve Health Outcomes</td>
</tr>
<tr>
<td>1:30 PM – 2:00 PM</td>
<td>Lunch Break / Networking</td>
</tr>
</tbody>
</table>
## Agenda

**Wednesday, September 9, 2020**

### INSTITUTES – 2:00 PM – 4:00 PM ET / Auditorium Two

<table>
<thead>
<tr>
<th>INSTITUTE TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biomedical Interventions</td>
<td>Bio-Medical Interventions Institute</td>
</tr>
<tr>
<td>Black Women's Health</td>
<td>Real Talk: Black Women's Health Institute</td>
</tr>
<tr>
<td>Tele-Health</td>
<td>Reducing Barriers and Increasing Access to Care Through Telehealth</td>
</tr>
<tr>
<td>Transgender Health</td>
<td>Transgender Health Institute</td>
</tr>
<tr>
<td>4:00 PM – 4:30 PM</td>
<td>Visit Exhibit Hall</td>
</tr>
</tbody>
</table>

### TRACK SESSIONS II – 4:30 PM – 6:00 PM ET / Auditorium Two

<table>
<thead>
<tr>
<th>TRACK TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Health</td>
<td>Innovative Methods for Promoting Viral Suppression</td>
</tr>
<tr>
<td>Fiscal Health</td>
<td>Organization Sustainability Models</td>
</tr>
<tr>
<td>Harm Reduction</td>
<td>Barriers to Care: Racism and Stigma</td>
</tr>
<tr>
<td>Hepatitis C Health</td>
<td>SYNCing Services to End the Epidemics: Lessons Learned From Integrated HIV, HCV and Behavioral Health Initiatives in the Southern U.S.</td>
</tr>
<tr>
<td>HRSA / HAB</td>
<td>Improving Hepatitis C Virus Surveillance Capacity to Identify and Treat HIV/HCV Coinfection</td>
</tr>
<tr>
<td>Innovative Practice</td>
<td>Forging Partnerships to End the Epidemic</td>
</tr>
<tr>
<td>LGBTQ+ Health</td>
<td>Following the Map: Working Together to Make Change</td>
</tr>
<tr>
<td>MSM of Color Health</td>
<td>Engagement and Community Collaboration</td>
</tr>
<tr>
<td>PrEP</td>
<td>Listening First: Client-Centered Approaches to Engaging Clients in PEP Assessments and PrEP Monitoring</td>
</tr>
<tr>
<td>Social Determinants of Health</td>
<td>Exploring the Social Determinants of Health and LGBTQ Education Across the Lifespan</td>
</tr>
<tr>
<td>Substance Use / Opioids</td>
<td>Utilizing Client-Focused Engagement to Increase Linkage to Care</td>
</tr>
<tr>
<td>Women's Health</td>
<td>Creating a Circle of HIV Care for Women</td>
</tr>
<tr>
<td>6:00 PM – 6:30 PM</td>
<td>Visit Poster Hall</td>
</tr>
</tbody>
</table>
Agenda

Thursday, September 10, 2020

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 AM – 11:30 AM</td>
<td>Plenary: Aging, HIV Prevention and Care: Syncing Clinical, Structural and Practical Implications, Presented by Gilead Sciences, Inc.</td>
</tr>
<tr>
<td>11:30 AM – 12:00 PM</td>
<td>Visit Exhibit Hall</td>
</tr>
</tbody>
</table>

**TRACK SESSIONS III – 12:00 PM – 1:30 PM ET / Auditorium Two**

<table>
<thead>
<tr>
<th>TRACK TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Health</td>
<td>Innovative Practices for Complex Problems: Engaging and Retaining Priority Populations</td>
</tr>
<tr>
<td>Fiscal Health</td>
<td>340B Programs: From Start-Up to Maximization</td>
</tr>
<tr>
<td>Generational Health</td>
<td>Sexual Health Frameworks Across Generations</td>
</tr>
<tr>
<td>Harm Reduction</td>
<td>De-escalation</td>
</tr>
<tr>
<td>Hepatitis C Health</td>
<td>Optimizing HCV Screening, Linkage to Care, and Treatment for Currently and Formerly Incarcerated Patients</td>
</tr>
<tr>
<td>HRSA / HAB</td>
<td>Training and Technical Assistance Available for Community Based Organizations and the HIV Community</td>
</tr>
<tr>
<td>Innovative Practice</td>
<td>Data Collection for Program Enhancement</td>
</tr>
<tr>
<td>LGBTQ+ Health</td>
<td>Rolling Down the Window: Smoking Cessation in the LGBTQ+ Community</td>
</tr>
<tr>
<td>MSM of Color Health</td>
<td>Developing and Supporting Peer Navigation to Improve MSM Engagement and Retention in Care</td>
</tr>
<tr>
<td>PrEP</td>
<td>Complicating the Narrative: Discussing Strategies for Engaging Priority Populations in PrEP Uptake and Use</td>
</tr>
<tr>
<td>Social Determinants of Health</td>
<td>Hidden to a T: The Impact of Trauma on Social Determinants of Health</td>
</tr>
<tr>
<td>Substance Use / Opioids</td>
<td>Integrating Low-Barrier Substance Use and Harm Reduction Services</td>
</tr>
<tr>
<td>Women’s Health</td>
<td>The Invisible Community of Women Ending the Epidemic</td>
</tr>
<tr>
<td>1:30 PM – 2:00 PM</td>
<td>Lunch Break / Networking</td>
</tr>
</tbody>
</table>

**INSTITUTES – 2:00 PM – 4:00 PM ET / Auditorium Two**

<table>
<thead>
<tr>
<th>INSTITUTE TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tele-Health</td>
<td>Leveraging Telehealth for Heightened Communication and Care Across the Continuum</td>
</tr>
<tr>
<td>4:00 PM – 4:30 PM</td>
<td>Visit Exhibit Hall</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>4:30 PM – 6:00 PM</td>
<td>Special SYNC Session: Intersectional Stigma and Access to Comprehensive Care</td>
</tr>
</tbody>
</table>
Agenda

Friday, September 11, 2020

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:00 AM – 11:30 AM</td>
<td>Plenary: SYNChronicity: The National Conference for HIV, HCV, STIs and LGBTQ Health</td>
</tr>
<tr>
<td>11:30 AM – 12:00 PM</td>
<td>Visit Exhibit Hall</td>
</tr>
</tbody>
</table>

**TRACK SESSIONS IV – 12:00 PM – 1:30 PM ET / Auditorium Two**

<table>
<thead>
<tr>
<th>TRACK TOPIC</th>
<th>SESSION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical Health</td>
<td>Caring for Your Community: Supporting a Healthy HIV Workforce</td>
</tr>
<tr>
<td>Fiscal Health</td>
<td>Program Income</td>
</tr>
<tr>
<td>Harm Reduction</td>
<td>Lighthouse Learning Collective: Queering Narratives on Harm Reduction</td>
</tr>
<tr>
<td>Hepatitis C Health</td>
<td>Policy, Programs, and Payers: Addressing Structural Barriers to Improve HCV Health Outcomes</td>
</tr>
<tr>
<td>HRSA / HAB</td>
<td>Building Community Capacity for Engagement to End the HIV Epidemic</td>
</tr>
<tr>
<td>Innovative Practice</td>
<td>From Media Sexual Health Messaging to Treatment</td>
</tr>
<tr>
<td>LGBTQ+ Health</td>
<td>Enjoying the Ride: The Importance of Peer Support and Community in Healthcare</td>
</tr>
<tr>
<td>MSM of Color Health</td>
<td>Expanding HIV Prevention and Care Opportunities</td>
</tr>
<tr>
<td>PrEP</td>
<td>Systems Based and Provider Led Approaches to Increasing PrEP Engagement in a Variety of Clinical Settings</td>
</tr>
<tr>
<td>Social Determinants of Health</td>
<td>Two Critical Components in Addressing Social Determinants of Health: Mental Health &amp; Housing</td>
</tr>
<tr>
<td>Substance Use / Opioids</td>
<td>Diversifying the Workforce</td>
</tr>
<tr>
<td>Women's Health</td>
<td>Syncing Activism, Advocacy &amp; Organizing Through HIV Criminalization Modernization</td>
</tr>
</tbody>
</table>
By all of us working together, we can help end the HIV epidemic.

This is what inspires us to discover scientific advancements, with a goal of helping those affected by HIV live longer, healthier lives.

But it will take more than just medicine. It takes all of us in the community doing our part to clear up the facts, correct misunderstandings, and erase the stigma that stands in the way of getting tested, knowing our status, and getting the care we need.

Working hand in hand, we can put HIV and its impact in the past.

So that someday HIV is no more.

GILEAD IS A PROUD SPONSOR OF SYNChronicity 2020.

GileadHIV.com
Download the SYNC 2020 App

The **SYNC 2020 App** provides access to:

- Registration
- Virtual Conference Agenda
- Sponsor and Partner Information
- Exhibitor Information
- Webinars
- Real-time conference alerts and updates.

**Apple Store for iPhone**

To access the #SYNC2020 APP:

- iPhone and Android Phone Users:
  - Go to [Apple Store](https://apps.apple.com) or [Google Play](https://play.google.com), respectively.
  - Search for **SYNC HealthHIV**.
  - Once it appears on the screen, tap the name of the event to download it.
  - When you open the app, you’ll be taken to the SYNC 2020 home screen and verification process.

- Once downloaded, be sure to allow notifications so that you can receive real-time notifications throughout the conference.

**Google Play for Android**
OUR GOAL / TO END THE HIV EPIDEMIC

To end HIV and AIDS once and for all, we must close the gaps in care for people who need it most. ViiV Healthcare is proud to support SYNChronicity 2020, addressing health disparities and stigma in the community.

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SYNC 2020 Virtual Platform Guide

What to Expect and How to Plan for Virtual SYNC 2020

Main Page

Login
To login enter the email address that you used when registering for the conference and the password that was provided to you by vFairs prior to the conference.

Technical Support
If you have any problems logging in or other technical inquiries send an email to sync2020@vfairs.com.
SYNC 2020 Virtual Platform Guide

Navigating Your Way Around the Virtual SYNC 2020 Platform

The Navigation Bar in the top of your screen will direct you through the virtual conference platform.

Lobby
As soon as you enter the platform, the first thing you see will be the lobby that allows you easy access to all components of the conference including the sessions, the exhibit hall, technical support, networking lounge, etc. Click on any screen to access that location and use the navigation bar to access all conference information.

Accessing Sessions
To access plenary sessions, institutes and track sessions, click the on screen in the top left corner of the lobby. You will then choose which session type you are attending to enter the appropriate auditorium. You can also select “Sessions” within the navigation bar.
Creating a future where disease is a thing of the past.

We are Janssen, the Pharmaceutical Companies of Johnson & Johnson. Bold thinkers. Big dreamers. Fearless advocates on behalf of patients. So that one day, the world’s most daunting diseases will be found only in the pages of history books. Learn more at www.janssen.com.
Navigating Your Way Around the Virtual SYNC 2020 Platform

**Auditorium 1 – Live Plenary Sessions**
All SYNC 2020 plenary sessions will take place in Auditorium One. When you enter the auditorium you will click the center screen to enter the session.

After you click on the center screen of the auditorium you will see a list of sessions to watch. Select the session you want to join, click View and enjoy the session. Be sure to participate in the session Q & A chat that will be taking place throughout the entire session as speakers will be available to respond to questions during presentations.

**Auditorium 2 – Institutes & Track Sessions**
All institutes and track sessions will take place in Auditorium Two. When you enter the auditorium you will click the center screen to enter the session.
Navigating Your Way Around the Virtual SYNC 2020 Platform

Exhibit Hall

All exhibitor booths can be seen in the Exhibit Hall. You can scroll left or right in order to find your desired booth. To see the contents of the selected booth, just click on the booth directly from the hall. Exhibit booths can be viewed 24/7 during the conference and for 30 days afterward. Throughout the conference there will be dedicated time on the agenda to visit the booths and directly connect with representatives via text or video chat.

Alternatively, the list of all booths is also available in the “Exhibitors Index” in the Exhibit Hall, allowing you to search your selected booth via an alphabetical list and clicking on the name of your booth to view.
HEALTH through
HIV, HCV, STI and LGBT CARE

HEALTH EDUCATION

HEALTH ENGAGEMENT

HEALTH EMPOWERMENT

HEALTH EQUITY

www.healthhiv.org
202.232.6749
Navigating Your Way Around the Virtual SYNC 2020 Platform

Booth View

Clicking on a booth name will take you inside that company’s booth as seen below.

Each exhibit booth provides the following about the Exhibitor:

- **Description**: A brief profile of the company/firm.
- **Documents**: Displays a list of Documents available which can be viewed by clicking on the view button.
- **Videos**: Displays a list of Videos available which can be viewed by clicking on the view button.
- **Chat**: Clicking on the chat button will take you to the new window “Live Chat room”.

No errors detected.
Navigating Your Way Around the Virtual SYNC 2020 Platform

Poster Hall
All posters can be viewed at any time throughout the conference in the Poster Hall. You can click on the poster to view it in its entirety, download it as a pdf, and ask questions of the author(s) using the text chat function. There will be a dedicated Poster Session on Wednesday, September 9 at 6:00 PM ET.

Networking Lounge
The Networking Lounge is a central point for connecting with other attendees through chat and social media. Attendees are encouraged to use the Networking Lounge to find other attendees and chat, connect with speakers to ask follow-up questions that may not have been answered during a session and share your conference experience on social media.
SYNC 2020 Virtual Platform Guide

Attendee Engagement

There will be several opportunities for attendee engagement and connection during Virtual SYNC 2020. Attendees can even win prizes just for doing things like going to sessions and visiting exhibits.

Attendee Profile

As soon as you enter the platform, the first thing you see will be the lobby that allows you easy access to all components of the conference including the sessions, the exhibit hall, technical support, networking lounge, etc. Click on any screen to access that location and use the navigation bar to access all conference information.

You also have an option to add a profile picture that would be visible in the chat platform. Adding a profile picture is done in the Chat area. Once you are in the chat platform, you can simply go to the top right hand of the screen and there is a drop down that will allow you to add a profile picture.
Starting and sticking with HIV treatment every day helps lower the amount of HIV in your body. It can get so low it can’t be measured by a test. That’s undetectable.

Less HIV in your body means it causes less damage. And according to current research, getting to and staying undetectable prevents the spread of HIV through sex. It’s called Treatment as Prevention. Or TasP for short.

There’s no cure for HIV, but if you stick with treatment you can protect yourself and the people you care about.

Talk to a healthcare provider and watch It’s Called Treatment as Prevention at YouTube.com/HelpStopTheVirus
Leaderboard / Gamification

During the conference you can earn points by completing certain activities such as visiting exhibit booths and completing session evaluations. Attendees with the most points earned will be entered into random drawings to win exciting prizes like gift cards and a complimentary registration for SYNC 2021! There will be a leaderboard to keep track of attendee points earned and follow the competition.
Attendee Engagement

Chat Functions: Public Chat
Click on the ‘Chat’ tab and you’ll be taken to the Live Chat room. Booth Reps and visitors can have public as well as private chat.

The center space seen above is for public chat where anyone can send message. Messages sent in public chat area will be visible to all.

Chat Functions: Private Chat
To initiate a private chat, click on an online user (visible on right hand side under “online users” heading) and start a private one to one chat.

Chat Functions:
One-on-One Audio/Video Chat
To initiate Audio/Video chat, click on the small audio/video icon at the top of the private chat. There you will see the option to start Audio/Video chat.

Technical Support
You will see “Tech Support” within the Chatroom, please feel free to chat with the Technicians should you have any questions regarding the platform.
Attendee Engagement

Session Evaluations
Attendees will have an opportunity to immediately complete a session evaluation after watching the presentations. Please remember to complete the individual session evaluations as well as the overall evaluation which will be shared directly after the conference.

Overall Conference Evaluation
All attendees are encouraged to complete the overall conference evaluation to share your feedback and suggestions for future content. If you want to earn CE credits for the sessions you attended, you will be required to complete the conference evaluation as part of the CE process. The overall conference evaluation can be found in the navigation bar.

Conference Bag
The Conference Bag is a central spot where you can add documents from the platform (exhibit booths or resource tab) that you would like to email to yourself for future reference. Similar to the conference bag at in-person meeting, this is where you collect the items you want to “take home” from the conference.
HIV-1 &
tolerability concerns

HIV-1 &
drug interactions

HIV-1 &
comorbidities

WHEN IT COMES TO MANAGING HIV-1, it’s personal.

69% of people in the United States who are living with HIV-1 have comorbidities.¹

Does your treatment address your needs? Ask your doctor about your options.

Resources
The Resources tab accumulates all the documents/presentations uploaded by different exhibitors participating in the event in one place. Use the resource tab to filter out resources from exhibitors that interest you.

Video Library
The video vault is an area which accumulates all the videos uploaded by different exhibitors participating in the event in one place – use the video vault to filter out videos from exhibitors that interest you.
Attendee Engagement

CME/CE
The following credit types will be offered to registrants of SYNC 2020. You can earn credits by following the steps within the CME/CE tab of the navigation bar. **Note: SYNC 2020 is unique in that it is offering attendees an opportunity to watch all sessions over the next twelve months and earn more than 40 credits if interested.**

- Physician Continuing Medical Education
- Continuing Pharmacy Education
- Continuing Nursing Education
- Social Worker Continuing Pharmacy Education
- Health Education Specialists Continuing Education

FAQs
Use the FAQ tab in the navigation bar to review helpful information about the conference or feel free to contact us at SYNCCommunication@healthhiv.org.

Technology Hints & Tips
- The conference platform is most compatible with the Google Chrome Browser. Please visit this [link](#) to download.

- It will be helpful to download Zoom prior to the virtual meeting. To download Zoom please visit this [link](#). A free account is all you will need for this event.

- Ensure your location has a stable internet connection, this will avoid the virtual meeting lagging out. Typically, an internet speed of 5-10mbps will suffice. Check your internet speed [here](#).
Attendee Engagement

Navigating Errors

1. Grant Access to the Firewall
   - In Windows 10, type “Firewall” in the search box to open “Firewall & Network Protection.”
   - Click the “Allow an app through firewall” option.
   - Make sure the box that allows your browser is checked in both Public and Private networks.
   - Restart the web browser and check if the “Cannot load M3U8 cross domain access denied” error has been fixed.

2. Allow Cookies
   Sometimes, the use of third-party data and cookies is not allowed because of the user’s privacy settings that will cause the “M3U8 cross domain access denied” error. They can allow cookies and third-party data from within the browser.

   **For Google Chrome:**
   - Open Google Chrome and click the three dots in the top right-hand corner and click “Settings.”
   - Scroll down and click the Advanced option. Now click Site Settings under the Privacy and security section.
   - Click Site Settings
   - Select Cookies and site data. Make sure that the Block third-party cookies option is unselected.

   **For Microsoft Edge:**
   - Open Microsoft Edge and click the three dots in the top right-hand corner.
   - Click Settings.
   - Then select Privacy & security settings.
   - Now make sure that under the Cookies section, the “Don’t block cookies” option should be selected.

Technical Support

- If you have any problems logging in or other technical inquiries send an email to sync2020@vfairs.com.
Thank You to Our SYNC 2020 Sponsors

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HARMONIZER

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ViiV Healthcare

CONNECTOR

DC HEALTH

CONTRIBUTOR

Avita Pharmacy

Luther Consulting, LLC
Condoms are one of the best ways you can help protect yourself.

When used correctly and consistently as a prevention method, condoms are highly effective in reducing the risk of HIV: about 91% for receptive anal sex and up to 80% for vaginal sex.

But condoms are just one part of an overall prevention package. Up your prevention game by adding:

- **Testing (and retesting!)**. Checking for HIV and other STIs (sexually transmitted infections) is regular maintenance for a healthier body.
- **Prevention medicines**. If you’re HIV-negative, you can talk to a healthcare provider about whether HIV prevention medicines for PrEP may be an option for you.
- **Honest conversations**. Talking to partner(s) about getting tested, HIV and STI status, and healthier sex practices helps you both figure out how to better help protect each other.
- **Partnering with an HCP**. Start the conversation about your sexual health with a healthcare provider (HCP). Don’t be shy. They are there to help you be the healthiest you can be.

**Talk to a healthcare provider and visit Healthysexuals.com to learn more about how you can help prevent HIV, including PrEP.**

"Honestly, we should’ve used a condom, but we got…distracted."
Thank You to Our SYNC 2020 Media Sponsors
About HealthHCV

HealthHCV Advocacy
- Advocating for the development of sound public health policy responsive to the shifting landscape of HCV and health care.
- Increase the Number of Individuals Aware of HCV Infection
- Improve Care Options for Individuals Living with Chronic Hepatitis C
- Build Surveillance and Research Capacity

HealthHCV Education and Training
Providing relevant and comprehensive medical and consumer education on HCV screening, testing, and treatment remains a core focus. HealthHCV will focus on education and training to address HCV in HIV care and primary care settings. Initiatives include:
- HealthHCV’s HCV 20/20 Project: A Clear Vision for HCV Testing and Linkage to Care
- HealthHCV’s HCV Primary Care Training & Certificate Program™
- Addressing the Evolving Opioid and HCV Epidemics Through Community Engagement and Education: Curriculum-Based Live and Online Activities

HealthHCV Research and Evaluation
Lack of comprehensive HCV data on a national level has impacted education and capacity building efforts, as well as funding for HCV prevention, care and treatment activities and research. HealthHCV conducts an annual State of HCV Care National Survey™ among HIV and primary care providers, and develops infographics to visualize trends in HCV and the broader healthcare landscapes.

www.healthhcv.org

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Coalition on Positive Health Empowerment
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National Viral Hepatitis Roundtable
NYC Department of Health
New York State Dept. of Health AIDS Institute - Clinical Education Initiative
ONeill Institute for National and Global Health Law
OWEL - Older Women Embracing Life
Prevention Access Campaign / Undetectable = Untransmittable (U=U)
Prince George’s County Health Department
Princess Janae Place, Inc.
SAGE – Advocacy & Services for LGBT Elders
Shanti
Southern AIDS Coalition
The AIDS Institute
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Creating Possible

For more than 30 years, Gilead has created breakthroughs once thought impossible for people living with life-threatening diseases. We are a leading biopharmaceutical company with a pioneering portfolio and ever-expanding pipeline of investigational medicines.

Our commitment goes well beyond science. We innovate with the goal of eliminating barriers and providing access to healthcare for people who need it most.

For more information, please visit www.gilead.com.

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SYNC 2020 Exhibitors
The National Coalition for LGBT Health Welcomes You to SYNChronicity 2020

Created in 2000, the National Coalition for LGBT Health advances the health and well-being of lesbian, gay, bisexual, and transgender individuals through advocacy, education, and health services research. Our membership includes LGBT health providers, researchers, consumers, LGBT health centers, and health departments, among others.

Educating providers and consumers about LGBT health
Advocating on national LGBT health issues
Raising awareness through National LGBT Health Awareness Week
Assessing the state of LGBT healthcare

Join the coalition by visiting www.healthlgbt.org

2000 S St. NW, Washington, DC 20009
202.232.6749
FAQs

Q: What can I expect of the SYNC 2020 Virtual Conference?
A: The SYNC 2020 Virtual Conference will be held online September 8 – 11 with more than 60 sessions and over 200 speakers covering multiple plenary sessions, institutes and tracks. The virtual platform will be easy to navigate and will have many features to enhance your virtual experience, including connecting with other attendees, chatting with exhibitors, games, and polls. SYNC 2020 Virtual will include both live and pre-recorded presentations as webinars with live Q & A text chat with speakers.

We are excited to provide attendees with an opportunity to have access to important content, knowledge sharing, connections, inspiration and the many aspects of SYNC that make it such a dynamic meeting.

Q: Are special technologies or equipment needed to participate in the SYNC 2020 Virtual Conference?
A: No. The virtual conference platform is web browser based and mobile device friendly. All you will need is a device (desktop, laptop, tablet or phone) and an internet connection. You will not have to install any software or upload any programs.

Q: What time zone will the SYNC 2020 Virtual Conference be held?
A: The conference agenda is set for Eastern Time.

Q: How will I access the SYNC 2020 Virtual Conference?
A: Paid registrants can access the conference by visiting https://sync2020.vfairs.com/ and logging in by using the email address you provided when you registered and the password provided directly before the conference. The conference will be accessible via all devices (laptops, desktops, phones, tablets, smart TVs, etc.) and it is recommended that you use Chrome, Safari, or FireFox browsers when accessing the virtual conference platform.

Q: Am I permitted to share my login credentials with colleagues?
A: Unfortunately, no. All attendees must register and pay to participate in the conference. Each registration login will work on one device.

Q: What if I am not available to participate in the entire conference?
A: We hope you will be able to join us for the full dynamic conference however we understand that is a serious time commitment with everyone’s busy schedules. The good news is that all sessions will be available to paid registrants to watch on-demand until September 2021.
FAQs

Q: Will I have access to all sessions?
A: Yes. Once a session goes live it will be available to all paid registrants to view on-demand at any time until September 2021. You can move around from session to session within the platform and unlike an in-person conference, you will truly be able to view every session with the on-demand option.

Q: Will Attendees be able to ask questions of the speakers?
A: Yes. All sessions will have a Q&A feature that will allow attendees to communicate and ask questions via a text chat message board. All tracks and institutes will be simulive, meaning a recording will be played at a specific time and the speakers will be available to answer questions throughout the entire session. Attendees will also be able to connect with speakers via the chat function in the Networking Lounge and discussions can carry over from a session to a group chat once a session ends.

Q: Will I be able to make connections and network with other attendees?
A: Yes. Conference attendees will be able to connect with other attendees, exhibitors, sponsors and speakers through one on one or group text message chats.

Q: Will continuing education credits be offered?
A: Yes. SYNC 2020 will be offering the following credit types:
- Physician Continuing Medical Education
- Continuing Pharmacy Education
- Continuing Nursing Education
- Social Worker Continuing Pharmacy Education
- Health Education Specialists Continuing Education
Attendees will have an opportunity to earn up to 13 contact hours during the SYNC 2020 virtual event and more than 50 contact hours by watching sessions on-demand after the conference.

Q: How long will the conference sessions be available to view on-demand?
A: All SYNC 2020 content will be available to paid registrants for 12 months after the conference. The virtual conference platform (including sessions, exhibits and posters) will be available for 30 days after the conference. All conference sessions will be available for view on demand until September 2021 and this includes access to continuing education credits.
FAQs

Q: Will there be exhibitors at the SYNC 2020 Virtual Conference?
A: Yes. There will be a virtual exhibit hall where attendees can visit individual booths and view their content (handouts, videos, resources, etc.), connect with company representatives via chat messaging and one-on-one video chats to ask questions, obtain more information and download items for future reference. The agenda will include specific exhibit times to allow for ample opportunities for exhibitors and attendees to connect.

Q: Will posters be presented during the SYNC 2020 Virtual Conference?
A: Yes. There will be a virtual poster hall where attendees can visit individual posters, view the content and connect with authors via chat messaging to ask questions and obtain more information. You can view the posters at any time during the event and a dedicated Poster Session is scheduled for Wednesday, September 9 at 6:00 PM – 6:30 PM ET, when you can chat with the authors via text chat and ask questions.

Q: Will I be able to connect with speakers and other attendees during the SYNC 2020 Virtual Conference?
A: Yes. There will be many opportunities for attendees to connect, chat and network during SYNC 2020. The virtual conference platform will have a networking lounge where attendees can gather to hold one-on-one or small group chats to discuss a particular topic/interest or just catch up and check in with colleagues. Attendees will also have the ability to connect with speakers and poster authors, and ask questions about presentation content, etc. There will be several breaks throughout the conference specifically for networking and connecting with each other.

Q: How can I be added to the SYNC mailing list and receive conference updates?
A: Complete this form (https://healthhiv.salsalabs.org/signuppage/index.html) to be added to the mailing list and receive SYNC updates.

Q: Where can I find all details for Virtual SYNC 2020?
A: SYNC2020.org
HIV Prevention Certified Provider™ Program

HIVPCPcertification.org

The HIV PCP™ is an online continuing medical education (CME) program for providers to become clinically and culturally competent in HIV prevention services, including PrEP.

Through five courses, the HIV PCP prepares providers to deliver effective, current, and culturally competent HIV prevention services.

Courses

1. HIV Prevention: Epidemiology, Interventions and Strategies
2. HIV Testing and Assessing Risk for Short Behavioral Intervention and Referral
3. Maintaining Serostatus Negative and Viral Suppression: Preventing HIV Acquisition and Transmission
4. Pre-Exposure Prophylaxis (PrEP) Clinical
5. Enhancing Cultural Humility and Understanding Barriers to Care

The HIV PCP National Online Directory™ is available for providers to promote their HIV prevention services and for consumers to identify skilled providers of PrEP and other prevention services.
Thank you for participating in Virtual SYNC 2020!